

Peoples Gas and North Shore Gas at a glance

History of Peoples Gas and North Shore Gas

- 1850** – Peoples Gas was formed and was the first utility in the city of Chicago.
- Its primary role was lighting city streets with gas lamps, but eventually grew to deliver natural gas to homes and businesses for heating, cooking and powering equipment.
 - Peoples Gas was one of the first stocks traded on the New York Stock Exchange.
- 1900** – North Shore Gas was formed by acquiring all the assets of Waukegan Gas, Light and Fuel Co.
- 1963** – Peoples Gas purchased North Shore Gas.
- 1980** – Peoples Gas changed its name to Peoples Energy, as it had expanded into other segments in the energy industry.
- 2007** – Peoples Energy merged with WPS Resources to form Integrys Energy Group, which was made up of the following utilities:
- Michigan Gas Utilities
 - Minnesota Energy Resources Corp.
 - North Shore Gas
 - Peoples Gas
 - Wisconsin Public Service (WPS)
- 2015** – Integrys was acquired by Wisconsin Energy Corporation and formed WEC Energy Group, which added We Energies to the family of utilities.

Service areas

- **Peoples Gas** provides natural gas to approximately 831,000 customers within 234 square miles in the city of Chicago.
- **North Shore Gas** provides natural gas to approximately 160,000 customers within 275 square miles in 54 communities in Chicago's northern suburbs.

Executive team

- Charles Matthews, president and CEO
- Lori Flores Rolfson, vice president – operations and maintenance
- Andy Hesselbach, vice president – construction
- Michelle Rindt, vice president – customer service

Employees

The two companies collectively employ approximately 2,000 people in Illinois.

System facts

Distribution pipe

| | |
|------------------------------|----------------------------------|
| • Peoples Gas 4,456 miles | • North Shore Gas 2,379 miles |
|------------------------------|----------------------------------|

Peoples Gas capital construction

Peoples Gas is upgrading nearly 2,000 miles of outdated natural gas pipes and replacing them with modern ones.

Program totals June 2016):

| | |
|-------------------------|----------------------------|
| • Pipes: 695 miles | • Meters: 121,000 |
| • Service pipes: 56,000 | • Retired pipes: 370 miles |

Peoples Gas Manlove Field natural gas storage

- Facility is located in Champaign County, Illinois.
- Storage is 4,000 feet below the ground between sedimentary rock layers.
- Facility stores enough natural gas to warm more than 320,000 homes a year.

Safety

Safety for employees and customers is paramount in everything Peoples Gas and North Shore Gas do:

- Inside safety inspections
- Leak responses
- Target Zero program for employees
- Emergency response 24/7

To report a safety incident, call:

- **Peoples Gas:** 866-556-6002
- **North Shore Gas:** 866-556-6005

Customer service

Peoples Gas and North Shore Gas focus on excellent customer service and satisfying every customer in every transaction — every time, through clear communication and flawless execution.

Peoples Gas: 866-556-6001

- Monday through Friday, 7 a.m. to 7 p.m.;
- Saturday, 7 a.m. to 3 p.m.
- peoplesgasdelivery.com

North Shore Gas: 866-556-6004

- Monday through Friday, 7 a.m. to 7 p.m.;
- Saturday, 7 a.m. to 3 p.m.
- northshoregasdelivery.com

Financial assistance

Qualified customers having financial difficulties should contact Peoples Gas or North Shore Gas for financial assistance programs and payment plans. Visit Financial and Energy Assistance at:

peoplesgasdelivery.com or northshoregasdelivery.com

Energy efficiency programs

Peoples Gas and North Shore Gas offer programs to help customers save energy:

- Rebates on boilers, furnaces, water heaters, thermostats, attic insulation, air sealing and duct sealing.
- Free installation on certain energy-saving products.
- Multifamily saving incentives.

For more information, call: 855-849-8928

Or visit:

peoplesgasdelivery.com or northshoregasdelivery.com

Community commitment

- Peoples Gas and North Shore Gas are an integral part of the communities they serve through delivery of safe and reliable natural gas, active civic involvement and charitable giving.
- Peoples Gas and North Shore Gas have a long history of investing in the communities they serve – where their employees and customers live and work – through charitable contributions, community involvement programs, sponsorships, employee volunteerism, education initiatives, board service, and an employee matching gifts program.
- Investment in communities is focused on providing support and service in the following areas:
 - Arts and culture
 - Community and neighborhood development
 - Education – particularly STEM
 - Environment
 - Health and human service

Supplier diversity

Peoples Gas and North Shore Gas are committed to diversity inside and outside the organizations. They are focused on building meaningful business relationships with minority-, women-, service-disabled- and veteran-owned businesses. Learn more about working with Peoples Gas and North Shore Gas as a supplier at: www.wecenergygroup.com/sdi.htm

Awards

Peoples Gas

- Top 25 Corporate Citizen Award from United Way (2016)
- Heroes Award from Illinois Legislative Latino Caucus Foundation (2014)
- Certificate of Appreciation from Federation of Women Contractors (2014)
- George Javaras Corporate Award from Chicago Metro History Education Center (2014)
- Industrial Achievement Award from Illinois Association of Water Pollution Control Operators for their water treatment facility at Manlove Field (2014)
- Corporate Citizenship Award from Envision Unlimited (2014)
- Leadership in the Private Sector Award from the March of Dimes (2013)
- Lamplighter Award from The Night Ministry (2013)
- Corporate Partner Award from Casa Central (2011)
- Silver Trumpet Award from Publicity Club of Chicago (2010)

North Shore Gas

- Partners Award from Mother's Trust (2016)
- Mid-Sized Business Best Friend of Illinois Parks Award from Illinois Association of Park Districts (2014)
- Partnership of Excellence Award from Community Action Partnership of Lake County (2011)

Media relations

- **Peoples Gas and North Shore Gas**

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- **WEC Energy Group**

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